



Covid-19 Secure

Dear Valued guest

Your safety and that of our staff will always be our top priority.

We want to offer you reassurance that we have considered every aspect of your stay to ensure that we all stay safe and stay healthy, following government's announcement in July 2021 on relaxing the restrictions, please familiarise yourself with the following service and safety procedures that are now in place throughout the hotel.

We will consistently monitor updates to guidance from government and UK Hospitality and ensure that we are observing the very latest best practice protocols

These may be updated from time to time aligned with any changes in government advice.

Kind regards,

Arvind Bhardwaj

General Manager

The logo for The Jephson Hotel is displayed within a dark blue rectangular box. The text "THE JEPHSON HOTEL" is written in a white, serif font. The word "THE" is positioned above "JEPHSON", and "HOTEL" is positioned below "JEPHSON". The letter "O" in "JEPHSON" is a distinctive orange color, while all other letters are white.

HOTEL

- We have worked with industry experts to develop best protocols and standards.
- We use hospital grade disinfectant products, these are proven to be effective against Covid-19.
- Deep cleaning protocols are in place.
- Sanitising stations at key touch points.
- Regular cleaning of public areas.
- Bedroom hygiene checks are done by senior management.
- Reduced non-essential items in guest rooms.

OUR GUESTS

- Enhanced cleaning procedures have been implemented throughout the hotel.
- New procedures implemented to clean and checks of each bedroom.
- Use of hospital grade cleaning chemicals across the hotel.
- Masks are no longer mandatory in public areas, however preferred in high traffic areas.
- Guests are requested to use sanitiser before entering hotel, restaurant and bar areas.

OUR TEAM

- All staff members are following the new Covid 19 guidelines.
- All staff members are maintaining social distancing as per the new Covid 19 guidelines.
- Staff areas re-planned with sanitiser available.

CHECK IN & CHECK OUT

- Check in available online prior to arrival.
- Credit Cards only accepted at this time. We do not accept cash.
- Your card will be charged on check in for the cost of your entire stay.
- Check out will be completed remotely with any additional costs consumed in the hotel charged to a credit card.

FOOD AND BEVERAGE

- Restaurant is now open for Breakfast and Dinner. We advise our guests to prebook their tables.
- Bar is open only in the evenings.
- Room service is available during the Restaurant opening hours only.